

HULL PERMANENT SEWER COMMISSION

METERED NON RETURNED FLOW ABATEMENT POLICY

PURPOSE: To allow for the abatement of flows that were metered by the water utility but did not enter the sewer system as a result of broken or damaged water piping. As the metered water did not enter the sewer system there is no cost or impact on the wastewater system for collection, transportation, or treatment of the water and therefore no cause to charge for the non-returned volume of flow.

DEFINITIONS: RECORD OF HIGH WATER FLOW. The record of high flow shall be the highest flow in cubic feet, recorded by the water utility for a quarterly billing period, covering a period of 3 years prior to the water billing quarter for which the abatement is requested. In situations where the property has changed use or ownership during the prior 3-year period, the length of record reviewed may be adjusted to reflect billing quarters of a similar use and flow as the current use. Using best practical methods the historical record flow maybe determined where water usage history is inconclusive.

RECORD FLOW ADJUSTMENT FACTOR. An adjustment factor of 10% will be added to the determined record of high flow to allow for a quarterly flow that was of its own accord higher than the record of high flow.

METHOD:

The person requesting the abatement shall submit a letter of request containing the following information,

1. Name, address and phone number of owner and location of property for which the abatement is requested.
2. Date and duration, and description of the event
3. Name, address and phone number of the repair contractor or plumber.
4. Changes of use or ownership of the property within the last 3 years.
5. Method used to dispose of the water.
6. History of similar events at the property within the last 3 years.
7. List of floor drains or sump pumps located at the property.
8. Documentation supporting repair(s) was/were made to correct the problem. If the repair is not completed, only a one-time abatement will be considered for the same event.
9. Any other information considered important to the abatement request.

After reviewing the abatement request the Sewer Department Staff will make a recommendation based on the following,

1. On site inspection to determine the actual conditions and events that occurred.
2. Compiling the appropriate water usage history and determining the record of high flow including the adjustment factor.
3. Determination of the amount of non-returned flow, if any, that occurred as a result of the event.

Upon review a recommendation to abate or not abate, to include amount and reason, will be provided to the Director of Wastewater Operations for decision. Decision may be appealed in writing to the Permanent Sewer Commission.

Adopted by vote of the Hull Permanent Sewer Commissioners

September 19, 2017

Rick Mattila, Interim Chair

Richard Booth

Louis Collins

Peter Pyclik (not in attendance)

Ed Babcock (not in attendance)

John J. Struzziery, Director of Wastewater Operations