

TOWN OF HULL Sewer Department 1111 Nantasket Avenue Hull, MA 02045 Tel: (781) 925-1207 Fax: (781) 925-3771 Email: sewer@town.hull.ma.us www.town.hull.ma.us

# August 2019

Dear Neighbor:

As you most likely have noticed, the Town of Hull will be rehabilitating the sewer system located in the Atlantic Avenue area, including select side streets. This work is part of the Town's ongoing sewer system improvements. The project is funded by a loan from the Massachusetts State Revolving Fund. Answers to Frequently Asked Questions (FAQs) are on the backside of this letter for your information.

# What does this mean for you?

- Private contractors (Aqua Line Utility and National Water Main Cleaning Company) hired by the Town will be in your area (along Atlantic Avenue and select side streets) accessing sewer manholes. You should expect and plan on delays, we will minimize delays as much as possible.
- Trucks owned by the private contractors will be in the middle of the street cleaning and inspecting the sewer system in advance of the actual rehabilitation.
- Traffic and pedestrian management plans will be in place around the work zones. You will see traffic cones, signage, hose ramps, and police details. Traffic detours may be used to aid in worker safety and improve traffic flow.
- Flow of traffic towards the schools will be prioritized in the morning to minimize traffic delays.
- No equipment will be placed on your property without your permission.
- Use of your sewer service will not be affected during this phase of work and a separate notice will be issued as work progresses.

The initial cleaning and inspection will require the contractors to be working near your section of the street for 1-3 days. Work hours will be approximately 7AM-5PM, Monday through Friday.

The Town has contracted with Woodard & Curran and Aqua Line Utility to execute this project. Both companies will have representatives available on site for the duration of the project. If you have any questions about the project, please contact Woodard & Curran's onsite representative Tom Chase at 781-785-7860 or Peter Lyons at 978-482-7901.

Thank you in advance for your cooperation as we complete this important project. We will be providing additional notice and information for different phases of the work.

Sincerely,

John Struzziery, P.E Director of Wastewater Operations Town of Hull

# Frequently Asked Questions (FAQs)

### **Q:** Why is the Town completing this Project?

A: The Town's infrastructure is aging, and the sewer system is critical to public health and safety. The sewer system collects wastewater for our residents and businesses. Keeping this infrastructure in good working condition is critical to our quality of life. The Town systematically inspects and rehabilitates or replaces portions of the sewer system based upon its age and condition. In addition to improving sewer system performance, these efforts also protect our waterways and beaches.

#### **Q:** How will my property be impacted?

A: All work is located on Town-owned streets, sidewalks or easements. On rare occasions access to sewer infrastructure may impact private property. The Owner will be notified prior to work and property returned to the original condition.

#### Q. Why is the work so noisy?

A: The large trucks use high pressure water and vacuum systems to clean years of debris and sediments deposited in the pipe. The vacuum operation is especially noisy and is the most effective way to get the pipe clean.

#### **Q.** Will there be any excavation?

A: Yes, surface excavation will be located along portions of Atlantic Avenue, Gunrock Avenue, and Summit Avenue. These excavations are necessary to repair aging infrastructure that may otherwise pose a threat of failure in the future.

#### Q: Will there be nighttime work? What is the schedule?

A: Work will typically be conducted during daytime hours Monday through Friday. The cleaning and inspection portion of the work is scheduled for August into September and is not anticipated to require nighttime work. Work during Saturdays or nighttime work may be required if conditions prevent daytime work or to maintain project schedule.

## **Q:** Who will be coming to the neighborhood?

A: Aqua Line Utility, National Water Main Cleaning, and Woodard & Curran will be completing these inspection efforts. All Contractors will be clearly identified by their attire and vehicles. The Town of Hull Police Details will be onsite assisting in traffic control and pedestrian access while work is being completed. As is always the case, if you have any concerns about someone in your neighborhood or on your property, please contact the Hull Police Department at 781-925-1212 or 911.

## Q: Who do I call with problems or in the case of an emergency?

A: Please see the front of this letter for contact information of the representatives that will be working on this project. The Hull Sewer Department's emergency line can be reached at 781-925-1207. As always, in case of an emergency, please dial 911 for immediate assistance.