File: KE-R

PUBLIC COMPLAINTS

Complaint Procedure

- 1. A parent, guardian, or other person or group who believes that M.G.L. c. 76, &5 or 603 CMR 26.00 has been or is being violated, may request a written statement of the reasons therefore from the responsible School Committee through the Superintendent and may submit a copy of such request to the Bureau of Equal Educational Opportunity of the Department of Education. If such request is made, the School Committee shall send a copy of such request to the Bureau of Equal Educational Opportunity;
- 2. The School Committee shall respond promptly, but no later than 30 days, in writing to the complaining party. The School Committee shall also send a copy of its response to the Bureau of Equal Educational Opportunity;
- 3. The Bureau of Equal Educational Opportunity shall act as the representative of the Board of Education for the purpose of receiving complaints to pursuant to 603 CMR 26.00;
- 4. The Bureau of Equal Educational Opportunity shall, pursuant to a complaint received under 603 CMR 26.09 (1) or on its won initiative, conduct reviews to insure compliance with M.G.L. c. 76 &5 and 603 CMR 26.00 The School Committee and the specific school(s) involved shall cooperate to the fullest extent with such review; and
- 5. In the event of non-compliance with M.G.L. c. 76 &5 or 603 CMR 26.00 the Board of Education may take such action as it sees fit, including, but not limited to, withholding of funds or referral of the matter to the Office of the Attorney General for appropriate legal action.

Private Right of Enforcement

Nothing in 603 CMR 26.00 shall abridge or in any way limit the right of a parent, guardian, or person affected to seek enforcement of St. 1971, c.622 in any court or administrative agency of competent jurisdiction.

LEGAL REFS: 603 CMR 26:09 and 26:10

Original adoption: January 18, 1996

First reading 2007 revision: September 10, 2007

Second reading: September 24, 2007

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