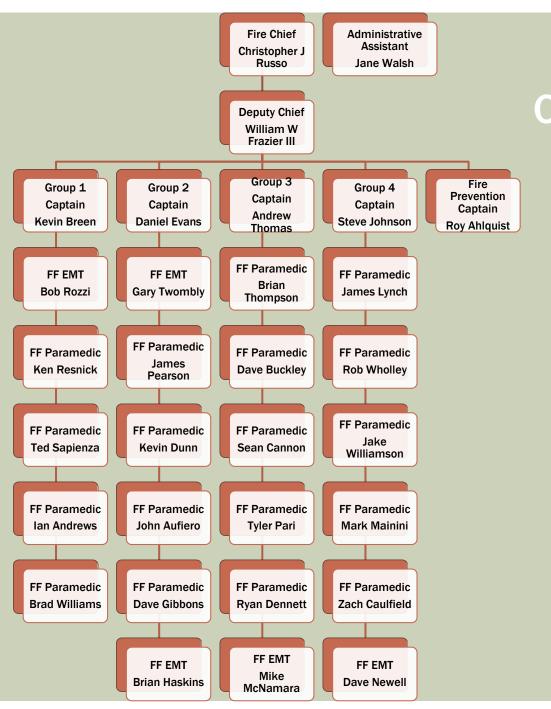
HULL FIRE DEPARTMENT

2022 Department Status Report



"THE HULL FIRE DEPARTMENT WAY"

- When describing any guiding set of principles or underlying beliefs, concepts or attitudes, it's difficult not to sound idealistic. This is just as true in trying to explain our departments philosophy.
- We are a group with selective membership, in such everyone that is a member must want to belong. There are expectations and standards of behavior that are not optional.
- Our common goal, and overriding mission, is to serve the people of our community by providing, all hazard, life safety services at the highest level possible



ORGANIZATIONAL CHART



DEPARTMENT OVERSIGHT

- FIRE HYDRANTS
- CALLS FOR SERVICE
- EMERGENCY SERVICES
- EMERGENCY MANAGEMENT
- GRANTS-REIMBURSEMENTS-RELIEF FUNDS
- COMMUNICATIONS
- TRAINING
- FIRE PREVENTION/INSPECTION/CODE ENFORCEMENT
- AGENCY PARTNERS
- ON THE HORIZON
- COVID IMPACTS

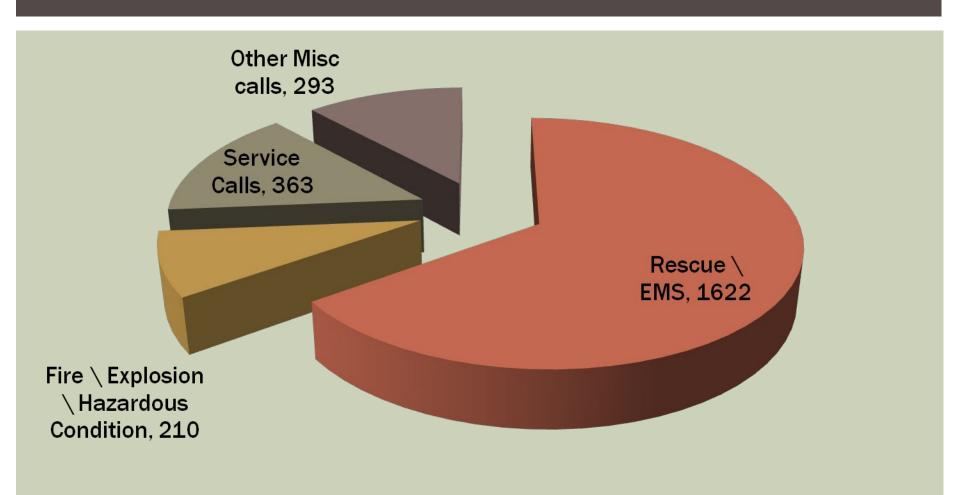


FIRE HYDRANTS

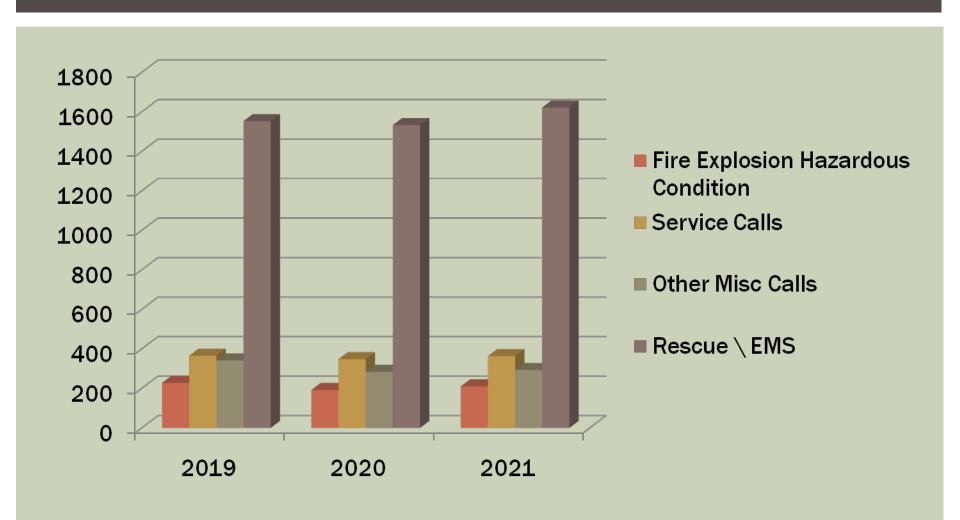


- The town of Hull has over 345 fire hydrants in service.
- Each hydrant is visually inspected twice a year by fire department personnel.
- We have implemented a annual flushing program.
- Over the course of the last year the department in collaboration with our partners has repaired or replaced over 50 hydrants
- In addition to this we added 10 NEW hydrants on Beach Ave and 10 NEW hydrants on Atlantic Ave.
- Even after all of this hard work and effort we still have over 30 hydrants in service that are more than 60 years old.

2021 CALLS FOR SERVICE



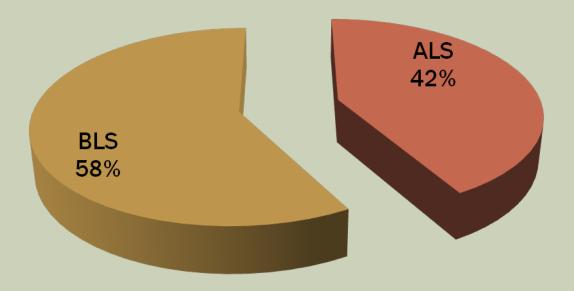
THREE YEAR BREAKDOWN



EMS CALL BREAKDOWN

- EMS treatment and transport are either classified as ALS or BLS
- Over the last 3 years this has been our ALS\BLS split

ALS VS BLS



EMERGENCY MANAGEMENT

- The department of Emergency Management serves to provide a centralized organization to oversee large as well as smaller scale emergency events
- These events involve cooperation between not just town departments but state and federal agencies as well
- Emergency management continues to operate the warming station when needed at the Memorial school
- Timely accurate information sharing through social media platforms (Facebook and Twitter) along with issuing Code Red alert calls has proven to be instrumental in the operation of the emergency management team

GRANTS-REIMBURSEMENTS & RELIEF FUNDS

- The Fire Department is responsible for submitting all documentation that pertains to the following recovered sums of monies. Our success relies on the Chief of Departments Administrative Asst. Jane Walsh and the tireless effort which has brought over \$1,000,000.00 in revenues back to the town.
- PLYMOUTH COUNTY CARES ACT \$148,557.67
- PROVIDER REFLIEF FUNDS \$12,495.00
- AMBULANCE CPE GRANTS \$ 428,417.58
- FEMA COVID PHASE 1 \$60,919.52
- FEMA COVID PHASE 2 \$19,882.66
- FEMA STORM REIMBURSEMENTS \$ 335,112.98
- ** The Fire Dept is applying for the "2022 SAFER GRANT" 4 new positions approx. 1.2m in funding.

COMMUNICATIONS

- Effective communication between units and agencies is paramount in the delivery of critical services.
- The Fire Department has overseen a redevelopment and enhancement of radio communication infrastructure throughout the town.
- In cooperation with Hull PD, the IT department, and the SSRECC (regional dispatch center) we have added functionality and redundancy to our system.
- By moving one radio site to a hardened facility and installing a backup generator to another site we have prepared ourselves for extreme weather emergencies and many other contingencies that could impact our infrastructure.

TRAINING

- All aspects of our daily operations require constant training in order to maintain and improve our skills, knowledge, and techniques
- Over the past year we have delivered countless in house training sessions which include specific equipment training, target hazard familiarization, and EMS quality assurance and improvement.
- The department has also traveled to the Boston Fire Academy to complete essential live burn training.
- Other specialized training that has been incorporated includes water search and rescue equipment and safe maritime vessel maritime operations

FIRE PREVENTION

- Headed by our fire prevention Captain Roy Ahlquist
- Following the three "E's" of fire prevention
 - Engineering
 - Education
 - Enforcement
- This includes inspections, permits, safety hazard investigations, plan review, and delivery of fire prevention education to the children in our schools
- The fire prevention division completed 687 total permits and inspections in the year 2021

AGENCY PARTNERS

- Hull Fire Department has acquired and maintained professional partnerships with not only all of the other town departments but the following outside agencies as well:
 - DCR
 - FEMA
 - MEMA
 - USCG
 - CHAMP (our regional maritime based partner organization)
 - Mass Department of Fire Services
 - Our partners in the SSRECC (regional dispatch center) which include Hingham, Cohasset, and Norwell

COVID IMPACTS

- COVID Impacts immediate & long term
 - The COVID pandemic has affected each and every one of us and the fire department is no exception.
 - We experienced an increase in call volume and overall needs of our residents.
 - Stress on our employees due to staffing levels, risk of infection with the possibility of infecting their families has added additional anxiety with over 2/3^{rds} contracting COVID over the past 2-yrs while serving the community.
 - Increased strain on equipment and the PPE supply chain coupled with the cost of goods and services has been difficult to manage. We have applied for additional grants to offset unforeseen expenditures.
 - Our internal "PCR" testing program has been a benefit allowing us to keep members with COVID isolated minimizing staffing impacts best as possible and returning them to duty quicker.

ON THE HORIZON

Maintaining Staffing

- Public service agencies across the state and even the country have been struggling with maintaining staffing levels.
- Present day we are fully staffed for the first time since 2015.

Attrition

- HFD has the potential to lose a minimum 5 employees through attrition/retirements over the next 12-36 months.
- This includes members of the command staff, and the front line.
- Employee improvement and development will be essential if we are to maintain the level of service we currently provide.
- The Chief of Department is responsible for assuring promotions, new hires and the process for change in the command staff is clearly defined and in place to maintain department continuity.

IN CLOSING

- This entire department is very thankful for the incredible support from the residents of Hull. Our commitment to providing all of you the highest level of service while continuing to improve.
- As the Chief of Department it is important to note that our success relies on a strong working relationship with Town Manager Lemnios, and all of the other town agencies, committee's and boards that serve the community.
- THANK YOU...